

**Child Protection**

Provides intervention services to children and their families where there is abuse and/or neglect of children. Services are provided for children living at home, as well as those who must be temporarily removed from their parents.

**Adult Protection**

Seniors or adults with disabilities are provided with services to stop abuse and prevent it from reoccurring.

**Adoption Services**

Adoption provides children with a permanent family when they cannot remain with their birth parent(s)

**After Hours Emergency Social Services (AHES)**

The After Hours Emergency Social Services is a toll free telephone line available to respond to emergency requests for services for the Department of Social Development when the offices are closed. This service can be contacted by dialing 1-800-442-9799

**Birth Parent Services**

Birth Parent Services provides support to women who are pregnant or who have given birth and/or birth fathers, by offering information and counseling to assist in developing a long term plan for that child.

**Community Based Services for Children with Special Needs**

A voluntary program that assists children with special needs (0-19 years of age) and their families.

**Support Services to Education**

Provides social work and psychology services to students, teachers, school administrators and parents in all school districts to address parenting, peer relationships, family problems, social interactions and emotional/behavioral problems, community disorders and health issues.

**Youth Treatment Program**

Provides specialized services to children and adolescents with conduct disorders (anti-social behaviour) such as: aggression, assault, drug abuse, vandalism and fire setting)..

**Housing**

Emergency Repair: Provides financial assistance in the form of a grant to low-income homeowners for emergency repairs that are required to make their homes safe to live in.

Public Housing: Rental units, which are provided to low-income households on 30% rent to income ratio.

Affordable Rental Housing Program: Assistance is in the form of a forgivable loan and based on the cost of eligible self-contained units or beds within a project.

Energy Efficiency Retrofit Program: Provides financial assistance in the form of a non-repayable grant contribution to improve the energy efficiency of housing occupied by low-income households.

Home Ownership Assistance: Provides assistance in the form of a 2nd mortgage to households with total incomes below \$40,000, who can obtain private funding that when combined with this program results in the purchase or construction of a modest first home.

### **Income Assistance**

Basic assistance: Monthly income assistance for individuals and families who are unable to work or are in between jobs and have no other source of income.

Rent Supplement: Provides assistance to low-income families and individuals with special needs to obtain affordable, adequate and suitable rental housing.

Monthly Income Supplement: Payment of a financial benefit to social assistance families with dependent children who have high rental costs. An amount of \$100 per month from November to April and Health Services – Supplementary Program \$70 per month from May to October is added to the monthly social assistance cheque.

Health Services – Supplementary Program

Health Services – Dental Program

Health Services – Vision Program

Fuel Supplement: Provides assistance to supplement the costs of winter heating, over and above what is included in the basic assistance rate. There are three types of Fuel Supplement; Electric Fuel Supplement, Non Electric Fuel Supplement and Bulk Fuel.

There is also an Emergency Fuel Supplement available to all NB residents including social assistance households who are experiencing a winter hardship.